

# SERVICE BULLETIN



M-1224

Safety Recall Code 0135

July 28, 2008

## 2008 Touring Fuel Filter Shell Recall

### Purpose

Harley-Davidson has determined that a condition affecting motor vehicle safety exists on certain 2008 model year FLHP, FLHPE, FLHR, FLHRC, FLHRSE4, FLHT, FLHTC, FLHTCU, FLHTCUSE3 FLHTP, FLHX, FLTR vehicles. These vehicles may experience a cracking of the fuel filter shell, leading to a loss of fuel pressure. This loss of fuel pressure can cause diminished performance and in some cases may cause an engine stall, or a no-start condition.

In the interest of motor vehicle safety and customer satisfaction, Harley-Davidson has elected to initiate a voluntary recall (Campaign 0135) to remedy this defect. As required by law, you may sell but NOT DELIVER any affected motorcycles to your customers until the recall is performed.

See 'Required Dealer Action' to perform the recall service.

### Motorcycles Affected

This recall applies to 2008 model year FLHP, FLHPE, FLHR, FLHRC, FLHRSE4, FLHT, FLHTC, FLHTCU, FLHTCUSE3 FLHTP, FLHX, FLTR motorcycles built May 6, 2007 through December 11, 2007. A VIN list specific to vehicles shipped to your dealership is available via [h-dnet.com](http://h-dnet.com) and is no longer attached to mailed bulletins. This list may be found by following this path:

[h-dnet.com](http://h-dnet.com) / Service Toolbox / Safety campaign and Open VIN lists. Select 0135 campaign to view VIN list.

**NOTE**

*If the vehicle does not appear on your dealer VIN list, refer to Safety and Product Campaign History by VIN link to verify if vehicle is affected.*

### Customer Notification

In accordance with Federal regulations administrated by NHTSA, Harley-Davidson Motor Company, Inc. will provide notice to all owners of record of affected products with direction to bring the vehicle in for the recall service. To protect the safety of our riders, it is our mutual responsibility to ensure the recall service is performed on all affected motorcycles. Therefore, we strongly urge you to perform the recall service even if the motorcycle was not purchased from your dealership.

You are also required to perform the recall service on all affected vehicles in your dealership inventory prior to delivering, renting or leasing those vehicles. If you are not sure that a safety recall has been completed on a particular motorcycle, check the recall records available on [TALON](http://TALON) and [h-dnet.com](http://h-dnet.com).

**IMPORTANT NOTE**

**Because only registered owners will receive notification from us, we request that you contact any owners of vehicles that your records show as unregistered. Advise them of the safety recall and make arrangements for them to come in for recall service. We also require that you provide us with their names, addresses and V.I.N.s as soon as possible to enable us to mail them an owner's letter, as required by the National Traffic and Motor Vehicle Safety Act (as amended).**

### Kit Ordering Information

Initial wave shipments of recall kits (Part No. 94679) will be made available the week of August 4, 2008. All kits will be shipped no charge, transportation paid via UPS<sup>1</sup>. If additional kits are needed, fill in the attached order form and fax it to the Warranty department at 414-343-8346. You must include your dealer number.

**NOTE**

*No kit orders will be accepted prior to the termination of the wave shipment date. Orders received prior to the termination of the wave shipments will be discarded. Termination notice of wave shipments will be sent.*

Upon completion of the recall on any vehicle, please be certain to follow the instructions listed under 'Credit Procedure' and submit your recall claims promptly.

**Table 1-1. Safety Recall Code 0135 Kit 94679 Contents**

Quantity	Part Number	Description
1	62229-08A	Filter Shell
1	11686	O-ring

IMPORTANT NOTE									
In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.									
ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO.1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

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## Required Dealer Action

- See Figure 1. Remove dash housing/center console. See FUEL TANK TOP PLATE in the Touring Models Service Manual.
- Inspect decal with part number and date code on fuel tank top plate.
  - If part number (1) is 75069-08A or 75076-08A, then install dash housing/center console. No replacement is required.
  - If part number (1) is 75069-08 or 75076-08 with a date code (2) of 267 7 (267<sup>th</sup> day of 2007) or later, then install dash housing/center console. No replacement is required.
  - If the part number is 75069-08 or 75076-08 and has a date code earlier than 267 7, continue disassembly to replace the fuel filter shell using the new filter shell and o-ring provided in the kit.

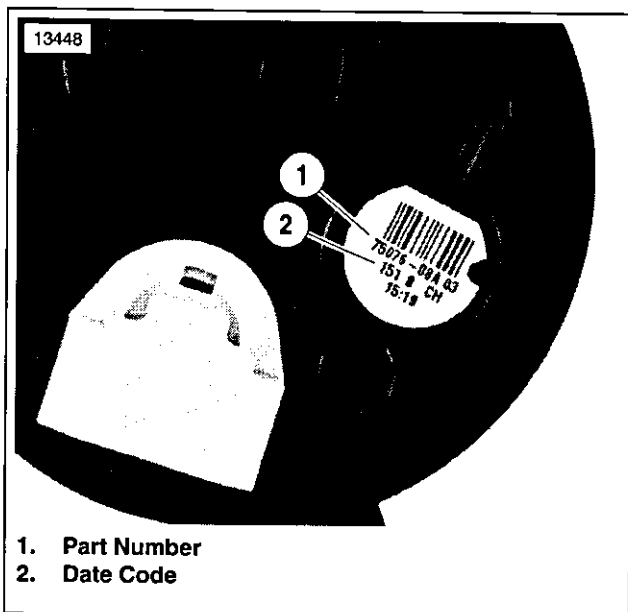


Figure 1. Fuel Tank Top Plate

- Remove fuel filter shell. See FUEL FILTER in the 2008 Touring Models Service Manual.
- Remove fuel filter and fuel pressure regulator and install on new fuel filter shell (included in kit.) See FUEL PRESSURE REGULATOR in the 2008 Touring Models Service Manual.
- Carefully remove fuel line retainers and install on new fuel filter shell. See FUEL TANK TOP PLATE in the Touring Models Service Manual.
- Install new fuel filter shell with new o-ring (included in kit). See FUEL FILTER in the 2008 Touring Models Service Manual.

## Credit Procedure - Talon/ h-dnet.com/Lightspeed Warranty Claim Users

For each vehicle serviced, file an electronic recall claim following one of the tables that follows, depending on service required.

**Table 1-2. Safety Recall Code 0135 -  
Inspected, No Replacement Required**

Entry Field	Enter
Claim Type	SRC
Problem Part	62229-08
Quantity	Leave Blank
Primary Labor Code*	2644
Time	0.2
Customer Concern Code*	0135
Condition Code	9981

\*These new codes may need to be downloaded into your system.

Reimbursement for inspections will only apply to vehicles which have not been previously inspected and/or remedied under this recall, based on vehicles campaign status on h-dnet.com or Talon.

Upon receipt of the properly completed recall claim, you will be credited 0.2 hours of labor for performing the procedure, plus appropriate market administrative time.

**Table 1-3. Safety Recall Code 0135 -  
Corrected, Replacement Required**

Entry Field	Enter
Claim Type	SRC
Problem Part	62229-08
Quantity	Leave Blank
Primary Labor Code*	2645
Time	0.5
Customer Concern Code*	0135
Condition Code	9982
Replacement Kit Part No.	94679
Quantity	1

\*These new codes may need to be downloaded into your system.

Upon receipt of the properly completed recall claim, you will be credited 0.5 hours of labor for performing the procedure, plus appropriate market administrative time. Hold all replaced parts for 60 days from date credit issued for possible field inspection and/or request for return to factory. After 60 days, destroy and discard the parts.

### NOTE

Each vehicle recall inspection/correction must be filed on an individual claim. Please do not submit additional warranty events on the claims.

## Credit Procedure - All Other Warranty Claim Users

For each vehicle serviced, file a claim supplying all necessary information and depending upon service required:

### Inspected, No Replacement Required:

- Dealer Number
- Repair Order Number
- Claim Date
- Campaign Number (0135)
- Fix ID (I) - Inspected Only
- Full Seventeen Character VIN

Upon receipt of the properly completed recall claim, you will be credited 0.2 hours of labor for performing the procedure, plus appropriate market administrative time.

### Corrected, Replacement Required:

- Dealer Number
- Repair Order Number
- Claim Date
- Campaign Number (0135)
- Fix ID (C) - Corrected
- Full Seventeen Character VIN

Upon receipt of the properly completed recall claim, you will be credited 0.5 hours of labor for performing the procedure, plus appropriate market administrative time. Hold all replaced parts for possible field inspection OR, for 60 days from date credit issued. After 60 days, destroy and discard the parts.

## Credit Procedure - Dealer Inventory (All Markets)

For any filter shell you might have in stock, part number 62229-08, file a defective stock claim (DFS) as follows:

Claim Type	DFS
Event Problem Part*	62229-08
Part Description	Filter Shell
Quantity*	
Customer Concern Code*	9205
Condition Code*	3109
Comment:	Per service bulletin
* Part numbers and/or quantities may vary, depending on what you have in stock.	

Hold all defective parts from stock for 60 days from the date credit is issued. After 60 days, destroy and discard the parts.

**HARLEY-DAVIDSON MOTOR COMPANY**  
P.O. BOX 594, MILWAUKEE, WI U.S.A 53201  
**RECALL AND PRODUCT CAMPAIGN ORDER FORM**

**M-1224 SAFETY RECALL CODE 0135**

TYPE CODE	ORDER TYPE	VEHICLE IDENTIFICATION NUMBER(S)
RC	RECALL	
PC	PRODUCT CAMPAIGN	

ORDER DATE
DEALER NUMBER

QUANTITY	PART NUMBER	ITEM
	<b>94679</b>	<b>Code 0135: Fuel Filter Shell</b>
		<i>NOTE: All orders are subject to approval. You may not receive the total quantity of kits ordered due to parts availability. If this happens, please submit another order for the balance, following all order procedures indicated in the Service Bulletin. Fax orders to the warranty department: 414-343-8346. You must include VIN number (if required) and your dealer number.</i>

**ALL ORDERS SUBJECT TO ACCEPTANCE AT MILWAUKEE, WI USA 53201**

*NOTE: An order acknowledgement is automatically generated and faxed to your dealership's fax number as listed in GDIS the same day as your order is entered at HDMC. This acknowledgement will provide you with the order status and order number. To retrieve order information based on the Harley-Davidson order number, go to P&A Order Inquiry on h-dnet.com under the Parts and Accessories link, select H-D Order Number, enter the order number and click "Submit". At the bottom of the page, click on "Track Part" to view tracking information for the order.*

If you take your motorcycle to your dealer on a mutually agreed upon date and they do not perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at the address or telephone number listed on this letterhead. If your dealer or Harley-Davidson Motor Company, Inc. fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, The National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 25090, or call the toll-free Auto Safety Hotline at 1-888-DASH-2DOT (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.  
0135

SAMPLE

SAMPLE

Dear Harley-Davidson Motorcycle Owner:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect relating to motor vehicle safety exists on certain 2008 model year FLHP, FLHPE, FLHR, FLHRC, FLHRSE4, FLHT, FLHTC, FLHTCU, FLHTCUSE3, FLHTP, FLHX, FLTR model motorcycles built May 6, 2007 through December 11, 2007. These 2008 model motorcycles may experience a cracking of the fuel filter shell leading to a loss of fuel pressure. This loss of fuel pressure can cause diminished performance and in some cases may cause an engine stall, or a no-start condition. This condition could lead to a crash which could cause injury or death to the rider.

Our records indicate that you purchased one of the model motorcycles listed above that may have the condition involved in this recall.

**We strongly urge you to contact your dealer to make arrangements to have the appropriate service performed as soon as possible.**

Please contact your Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your vehicle inspected and repaired if necessary. Actual dealer labor time to perform this service will be less than one hour; however, due to scheduling, the dealer may require your motorcycle for a longer period of time. The parts and labor will be free of charge to you. Shipping of recall kits to the dealerships will begin the week of August 4, 2008.

To verify that the service has been completed, your Dealer will ask you to sign a recall claim. If you have sold your motorcycle, please forward the appropriate information about your purchaser. This will enable us to contact him/her and advise that person of this recall. Also, Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you have had this defect repaired before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Harley-Davidson at 1-414-343-4056. Should you choose to ride your motorcycle prior to this service, we urge you to be aware of this condition.



# DEALER COMMUNICATIONS

Harley-Davidson Motor Company

<u>Dealer Department Routing</u>					
<input checked="" type="checkbox"/>	Dealer Principal	<input type="checkbox"/>	General Merchandise	<input checked="" type="checkbox"/>	Service
<input checked="" type="checkbox"/>	General Manager	<input type="checkbox"/>	Buell	<input checked="" type="checkbox"/>	Parts
<input type="checkbox"/>	Office Manager	<input type="checkbox"/>	F&I Manager		
<input checked="" type="checkbox"/>	Vehicle Sales Manager	<input type="checkbox"/>	HOG Director		

July 25, 2008

ML - 442

**Subject: SAFETY RECALL CAMPAIGN 0135**

Dear Harley-Davidson Dealer:

Harley-Davidson Motor Company, Inc. has decided that a defect relating to motor vehicle safety may exist on certain 2008 model year FLHP, FLHPE, FLHR, FLHRC, FLHRSE4, FLHT, FLHTC, FLHTCU, FLHTCUSE3, FLHTP, FLHX, FLTR model motorcycles built May 6, 2007 through December 11, 2007. These 2008 model motorcycles may experience a cracking of the fuel filter shell leading to a loss of fuel pressure. This loss of fuel pressure can cause diminished performance and in some cases may cause an engine stall, or a no-start condition. This condition could lead to a crash which could cause injury or death to the rider.

We have voluntarily declared this a defect related to motor vehicle safety (Campaign 0135) to allow us to formally recall all affected motorcycles. The remedy is to remove the original fuel filter shell P/N 62229-08 and replace it with a new fuel filter shell P/N 62229-08A. A service bulletin outlining the repair and credit procedure will follow within two weeks. Based on the schedule our supplier has provided we expect to begin shipping 10,000 or more repair kits world-wide, in our first wave, on or before the week of August 4, 2008. Please reference the Service Bulletin for a detailed description of the defect.

In the interest of the safety of our mutual customers and as required by law, you may sell but NOT DELIVER any affected motorcycles to your customers until the remedy is completed. Please refer to [h-dnet.com](http://h-dnet.com) on the Service Page/Safety and Product Campaign/Open Safety Campaign Instructions and the Safety Campaign and Open VIN Lists in the Service Toolbox for an updated list of affected VINs for this recall. Select the appropriate campaign number link (0135) to view any outstanding vehicles involved.

In accordance with Federal regulations administered by NHTSA, Harley-Davidson Motor Company, Inc. will provide notice to all owners of record of affected products with direction to bring the vehicle in for the recall service.

Sincerely,  
 Harley-Davidson Motor Company, Inc.  
 0135